



**clarion uk**

communicate | work | live

**Choose Clarion UK when booking  
British Sign Language interpreters  
for your corporate events to support  
your deaf, hard of hearing or  
disabled employees and customers.**



[www.clarion-uk.com](http://www.clarion-uk.com)





## Who are Clarion UK?

We are the UK's leading non-spoken language and learning support agency, offering a diverse range of services to individuals and businesses that promote equal access and inclusion for deaf and disabled communities.



For over 17 years we have supplied many leading companies with qualified British Sign Language (BSL) interpreters and Communication Support Professionals. Businesses including Facebook, the National Youth Theatre, Sky, Huawei, Zurich Community Trusts, Microsoft, Amazon and many more chose to partner with Clarion UK as they know we deliver a timely, cost effective and reliable service.

**At Clarion we help to level the playing field for deaf and disabled people across the UK, by providing language, learning and employment support professionals.**

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## What can Clarion do for your business?

- Conferences • Sales Kick-Offs
- Training Days • Interviews
- Product Launches
- Appraisals • Seminars



You may need us for a large event, a small meeting, a training day or even a one-to-one interview or appraisal. Whatever your event size we can provide the physical presence of BSL interpreters, video engagement or offer our remote speech-to-text service.

Speak to our team about your event and we can support you on how best to engage with your audience. Being organised is key, we recommend at least two weeks planning for smaller meetings / trainings and five weeks or more for large scale, platform events. However, if you do have a last minute requirement then call us and we will do our best to help.

**At Clarion we are here to help you understand the types of communication services you require.**



## Our main services include;

**BSL interpreters (NRCPD Registered):** we help conversation between deaf BSL users and hearing people. Our interpreters will translate BSL into spoken English and spoken English into BSL for easy communication between both parties. We can advise you how many BSL interpreters you might need, for how long, the approximate costs involved and provide any other additional information or guidance you might require.

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**Speech to Text Reporting:** we offer this service both remotely and face-to-face. The remote service is great for hard of hearing employees who need to understand what is being said at work with discretion and minimum of fuss. Alternatively, it can be used for instant captioning at conferences. Our remote service is perfect for when time is of the essence; it can be booked in a matter of hours and we are happy to supply all the related software and set up training for free.

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**Lip Speakers (Quality Level 3):** we can offer this service to deaf people that cannot use sign language but can lip read. We predict that speakers at events will turn and face away from the audience so it is beneficial and inclusive to have a dedicated lip speaker present. A lip speaker uses clear mouth patterns and copies the rhythm and words in speech to clearly communicate your content.

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**Deaf Awareness Training:** understanding more about the needs of your deaf employees or customers is essential in order to know how to plan communication effectively. Clarion offer bespoke training that covers: types of deafness, terminology, social models of disability, communication tactics, the Equality Act and definitions of disability and deaf culture and language.

## We work with great clients

We aren't the type of company to name drop, but we are very proud of the companies we supply our services too and more importantly, the great work they are doing to support deaf and disabled communities. Clarion UK, make it our daily mission to make effective communication equal to all and love that so many of our clients are inclusive.



## Why partner with us?

Clarion are **Quality** driven. We are highly qualified in our sector and have a large network of very experienced interpreters and communication experts. We ensure you are supplied with the best in the market and that your event is fully supported by a quality driven process right from the initial enquiry though to delivery and feedback.

**Partnership** is a value we uphold in every sense of the word. We are here to help you, support your business needs and provide a service that is reliable, straightforward, adaptable and able to meet delivery requirements.

Everyone at Clarion is fuelled by a **Passion** to level the playing for deaf and disabled people in the UK. It's really motivating to see how companies are embracing change for good.

We want to work with businesses that are driven to achieve **Equality**, it's that simple...



## Book with us and meet our team

Please contact our team to get information about what type of service you might require for your event. Our experienced team will help you book the right type of support and the number of interpreters or communication support professionals you will need. Each requirement is bespoke so we can advise on budgets and booking processes once agreed.

 **01763 209 001**



### **Craig Anderson - Account Manager**

Craig is the first point of contact for new business enquiries.

His contact details are:

**[craig@clarion-uk.com](mailto:craig@clarion-uk.com) / 01763 207 914 / 07889 534 714** 

Clarion's senior team are also on hand to provide additional support should you wish to speak to them.



### **Bob Marsh - Head of Specialist Employment Services**

His email is **[bob.marsh@clarion-uk.com](mailto:bob.marsh@clarion-uk.com)**



### **Beth Barrick - Operations Manager**

Her email is **[beth.barrick@clarion-uk.com](mailto:beth.barrick@clarion-uk.com)**



### **Lorna Fairbairn - Operations Manager**

Her email is **[lorna@clarion-uk.com](mailto:lorna@clarion-uk.com)**



### **John Arthur - Finance and Operations Director**

His email is **[john.arthur@clarion-uk.com](mailto:john.arthur@clarion-uk.com)**



### **Sally Chalk - CEO**

Her email is **[sally@clarion-uk.com](mailto:sally@clarion-uk.com)** 

**For any media enquires please email [media@clarion-uk.com](mailto:media@clarion-uk.com)**

**Please get in touch – we are ready to help you!**

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