



# clarion uk Services Guide

communicate | work | live

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Interpreting &  
Communication  
Services

Deaf Awareness,  
Equality and Sign  
Language Training

Employment  
Services and  
Workplace  
Assessments

## Our vision

“Every deaf person gets the best interpreting, training and employment support in the right place, at the right time, throughout life.”



*Here to give your organisation a hand*



## Interpreting & Communication Services

Clarion UK has over 12 years of experience providing NRCPD registered sign language interpreters and other types of communication support nationally and across the public, private and voluntary sectors

- We provide a swift and easy booking service
- We have a 98% fulfilment rate on all bookings
- A nationwide network of over 1500 communication professionals
- Our pricing is competitive
- A 24/7 service “we’re working when you’re working”.

### What our clients say

“Professional and service user focused. I cannot think of anything that needs to be improved upon.”

*Gill, Cambridgeshire County Council*



- British Sign Language Interpreters
- Deafblind Interpreters
- Deaf Relay Interpreters
- Video Relay Interpreting
- Communication Support Workers
- Electronic & Manual Note Takers
- Lip Speakers
- Speech to Text Reporting
- Deaf Expert Witness

Clarion UK is here to give your organisation a hand. If you are an organisation looking for a friendly but expert company, who can help you understand the needs of deaf people Clarion UK would love to give you a hand.

How to book – 24/7/364

Click on the image of the hand to book an interpreter with us on line or call Lorna Fairbairn on **01763 207906** or email [lorna@clarion-uk.com](mailto:lorna@clarion-uk.com)



Deaf Awareness,  
Equality and Sign  
Language Training

Our training is delivered by experienced deaf tutors who will make sure that you 'learn' in an engaging and entertaining way.

Did you know that:

- One person in every six has some form of hearing loss.
- Over 60,000 people in the UK consider British Sign Language (BSL) to be their first language.
- The Equality Act 2010 means that deaf people have legal rights in the area of access to goods, services and facilities.

**What our clients say**

"I just wanted to say how great the presentation was yesterday. Everyone who attended was talking about it this morning and we all felt it was really worthwhile and very thought provoking."

Louise, Affinity Water



Deaf awareness and British Sign language training are powerful tools that promote inclusion and improve access for deaf people and people with hearing loss. Our deaf awareness and BSL workshops are packed full of information about deafness, communication tactics, sign language and much, much more.

**Bespoke training for your organisation**

Your deaf awareness or sign language course can be a half or full day and we can design it especially to meet your needs at no extra cost. For example, if you are a GP practice, your training will be designed to make sure your practice is accessible to deaf patients.

**How to book – 24/7/365**

Click on the image of the hand to book a deaf awareness or sign language training course with us on line or call Bob on **01763 207900** or email **[bob.marsh@clarion-uk.com](mailto:bob.marsh@clarion-uk.com)**



## Workplace Assessments

Everyone is entitled to the support that will allow them to carry out their job role effectively. Clarion UK offers Workplace Assessments to:

- employers and occupational health providers
- people with any level of deafness or hearing loss

We will assess an individual's support needs and make recommendations based on our findings.

### What our clients say

"The assessment and report helped us make informed decisions about what support needed to be put in place and our deaf member of staff was very happy with the recommendations."

*Norman Starky, AM Plumbing and Heating Services*



## Workplace assessments for deaf and hard of hearing staff

### Who should have a Workplace Assessment?

- Any new or existing members of staff with hearing loss or who have recently acquired hearing loss
- Any existing member of staff whose hearing has deteriorated
- Any existing member of staff whose support needs may have changed due to a change in job role.

### How to book – 24/7/365

Click on the image of the hand to book a Workplace Assessment with us online or call Bob on **01763 207900** or email **[bob.marsh@clarion-uk.com](mailto:bob.marsh@clarion-uk.com)**



## Employment Services

Clarion UK provides an award winning employment service for:

- Prime Contractors delivering Work Programme and Work Choice
- Local Authorities delivering employability programmes
- Housing Associations supporting tenants back into employment
- Adult Education Work Skills Courses
- and many others

**Our employment support for deaf people is results driven and delivered with passion.**

### What our clients say

“The ‘extra mile’ provided by the Clarion UK service epitomises the difference between Standard & First Class.”

*Alan Burniston, A4e*



**‘Supply Chain Partner of the Year’ 2013**



We do this by supplying Communication and Employment Consultants (CECs) who are qualified Communication Professionals with employment advisor skills and knowledge. As well as providing your staff and deaf customers with communication support, our CECs will add value by working in partnership with you to deliver a range of job-seeking activities.

Working with us means that you can be confident your service is fully accessible and with our model of employment support for deaf people your customers are supported back into sustained employment.

### How to book – 24/7/365

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## 5 Reasons to Use Clarion UK's Interpreting, Employment and Training Services

- **Experienced**  
We have over 10 years' experience of supplying deaf interpreting services, deaf awareness & equality training and employment support across the public and private sectors.
- **Cost effective**  
Our pricing is competitive and we add value at every opportunity.
- **Qualified**  
Our BSL interpreters are registered with the NRCPD with a track record in understanding the needs of different customers.
- **Knowledgeable**  
We can support and advise you on a whole range of deaf issues as well as sign post you to relevant services.
- **Reliable**  
We have a 98% fulfilment rate on all interpreter bookings and our employment service has been awarded 'supply chain excellence' by the industry's professional body.

## Clarion UK

Clarion UK has been providing quality driven interpreting services for over 10 years, across the public and private sector and at a local and national level.

Our vision is that every deaf person gets the right communication support at the right time and in the right place as this is fundamental to creating a level playing field in a number of settings.

Over the years we have established ourselves as a specialist provider across education, health, safeguarding and the legal sector and more recently with the welfare-to-work sector.

At Clarion UK we love what we do and we love doing it well.

### Address and Contact Details

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Royston  
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**Fax.** 01763 209 014  
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**[www.clarion-uk.com](http://www.clarion-uk.com)**

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